Save Money on License Usage

Introduction

Using Cleaner for Jira can help you save money on your annual Jira license and support costs, by providing:

- A high-level license summary page, which shows each JIRA application license type in terms of:
    - Users using a license and considered 'active'
    - Users using a license, but considered 'inactive' due to not logging in recently
    - Remaining license slots, which will be used as more users are added to the system
- An inactive users page, which allows you to select criteria which you want to filter your licensed userbase on and can disable users in bulk:
    - Options:
        - Inactivity period - in months
        - Whether to show users who have never logged in
    - Actions:
        - Bulk Disable
        - Export results to CSV

View license summary

The license summary page should be the first place administrators go to find information on license usage. It can help to determine if disabling users is needed.

Follow the steps below to get started:

1. Navigate to the Users tab, which will open the license usage page.
2. Use the pie charts to determine the following statistics, for each license type:
    a. Blue - Active user license slots in use
    b. Red - Inactive user licenses in use
    c. Orange - Remaining slots
3. The Orange value will show you how many users it will take to exceed you license limit
4. The Red value shows users who can be disabled as they are considered inactive.
5. If these values are over your desired amounts, proceed to the next section to see how to disable these users.

Cleaner for Jira (Beta)

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License Usage   Inactive Users

License Usage

Use this page to see a summary of each Jira Application's license usage, seperated into active licensed users, inactive licensed users (4 months) and remaining users on your licemse tier (for full licenses). A remaining user count of -1 implies that you are on an infinite user license - such as an evaluation one.

Jira Core   Jira Software   Jira Service Desk

Disable inactive users

The Inactive Users tab provides more detailed information and let's you drill down into the users themselves which are shown in the Red sector of the Pie Charts in the License Summary page.

It lists users who can be considered inactive, based on your criteria.

Steps to disable inactive users:

1. Click on the Configuration cog
2. Select your criteria for the search
3. Close the Configuration panel
4. Select inactive users who you wish to disable using the checkboxes next to each username
5. When you are ready, click the red disable button in the top right
6. Confirm the disable action
7. Monitor the status of the job

Options:

- Inactivity period - in months
- Whether to show users who have never logged in

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License Usage   Inactive Users

👤 **501 Inactive Users** ⚙️   ⬆ Export to CSV   ☑ Auto Select   🗑 Disable

		Username ▲		Core ⇕	Software ⇕	SD ⇕	Last Login ⇕		
☐	👤	aadrjmugo	Ajuopklk Adrjmugo	NO	YES	NO	Never	⋯	⌄
☐	👤	aaeeltskn	Apwbtkuq Aeeltskn	NO	YES	NO	Never	⋯	⌄
☐	👤	aagolugvj	Akisibcf Agolugvj	NO	YES	NO	Never	⋯	⌄
☐	👤	aahfonefc	Atvwuyoe Ahfonefc	NO	YES	NO	Never	⋯	⌄
☐	👤	aahlbnyyn	Atyzxrsc Ahlbnyyn	NO	YES	NO	Never	⋯	⌄
☐	👤	aaklnuqnr	Acaabrcu Aklnuqnr	NO	YES	NO	Never	⋯	⌄
☐	👤	aalyjansn	Atuycjgb Alyjansn	NO	YES	NO	Never	⋯	⌄
☐	👤	aamcnlgvo	Asuxmaox Amcnlgvo	NO	YES	NO	Never	⋯	⌄
☐	👤	aamkojdub	Avaelwtm Amkojdub	NO	YES	NO	Never	⋯	⌄
☐	👤	aanevsgem	Auhegevd Anevsgem	NO	YES	NO	Never	⋯	⌄